1.1 MY FINANCIALS: MY BILLS AND PAYMENTS



A Singapore Government Agency W	/ebsite <u>How to identify</u> ∽			2	A Singapore Government Agency website <u>now to identity</u>
jtc	Find Space	Find Land	Access Data	Ge	Find Space Find Land
Customer Service Portal	CSP Home Manage				Customer Service Portal CSP Home Manage
Welcome, Test/ Your last login was on 24 Jun	My Properties My Application for Spaces My Applications				K My Financials Welcome, Test/ Your last login was on 24 Jun
My To-Do List (14)	My Financials My To-Do List	>			My To-Do List (14)
Bid for JTC Industrial Prei LANE #1-12 THE OVAL Sin (Case ID : 900246)	My Watchlist and Alerts My Users My Documents	er :0	out-bidded by ano update your bid for hi	h er	Bid for JTC Industrial Premises at 12 PARKYour bid has beLANE #1-12 THE OVAL Singapore 798387application
Additional information is req your application. Submit the r information to us by 26-06-20	required 24.	Jun 2024, 12:50 PM	Unread		

1.1 MY FINANCIALS: MY BILLS AND PAYMENTS

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Customer Service Portal	CSP Home	Manage					
My Bills and Pa	yment	S					
Make payments and keep tr	ack of your tr	ansactions, e-state	ments, and tax ir	nvoices with ease.	You may view and	d download your documents	s up to the last 15
nonths.							
months.		·					
Payments e-Statement	s Tax Invo	vices Transactio	on Listing				
Payments e-Statement	s Tax Invo	ices Transactio	on Listing				
Payments e-Statement	s Tax Invo	All allocated prem	on Listing				·
Payments e-Statement Selected account All Accounts	s Tax Invo	All allocated prem A/C No, 10000 1 CAN A/C No, 190000	on Listing nises				
Payments e-Statement Selected account All Accounts	s Tax Invo	All allocated prem A/C No. 10000 1 CAN A/C No. 190000	on Listing				

- "My Financials: My Bills and Payments" will be shown in CSP dashboard for:
 - UENs that have JTC allocations; and
 - where UEN's user has been given "Make Payment" or "View e-statement" CSP permissions
- "My Bills and Payments" allows user to:
 - Make payment on outstanding amount owing to JTC via PayNow QR
 - View e-statements #
 - View tax invoices #
 - View transaction history #

<u>Note</u>[#]: Up to last 15 months

1.1 MY FINANCIALS: MY BILLS AND PAYMENTS – MAKING PAYMENT



CSP Home Manage Customer Service Portal Welcome, UAT Approver A (Approver) Your last login was on 26 Aug 2024, 3:28 pm. My To-Do List (0) View All You're all caught up! There are no pending items in your to-do list My Dashboard My Properties (7) My Applications (4) S My Bills and Payments Selected account All allocated premises A/C No. 1000000 All Accounts 1, Car A/C No. 19000000 Current Balance (1) \$686.369.90 Account Summary Balance* () \$686,369,90 A/C No. 100000 \$392,808,90 A/C No. 10000 \$392,808,90 A/C No. 190000 \$0.00 A/C No. 19000 \$0.00 \$0.00 A/C No. 190000 A/C No. 19000 \$0.00 A/C No. 190000 \$0.00 A/C No. 19000 \$0.00 A/C No. 190000 \$0.00 A/C No. 19000 \$0.00 \$293,561.00 \$293,561.00 A/C No. 190000 A/C No. 19000 A/C No. 190000 \$0.00 A/C No. 19000 \$0.00 Payments can only be made via PayNow (up to \$200k) * All GIRO deductions will be scheduled on the 28th of the month. Any amount that remains outstanding at end of the month will be **Make Payment** subjected to late payment interest. The outstanding amount including the late payment interest will be deducted via GIRO on the 8th of the following month. If the value date fails on a weekend or Public Holiday, the deduction will be on the next working day

- User can also access "My Bills and Payments" by scrolling to the bottom of CSP Homepage.
- To make a payment, user can select any JTC STP Account/ All accounts, whereby:
 - Corresponding JTC allocated premises under the JTC STP Account(s) will be generated
 - Corresponding 'Current Balance' and 'Account Summary' amounts will be generated
- 3. Click "Make Payment" to proceed

1.1 MAKING PAYMENT – 1 ACCOUNT VS MULTIPLE ACCOUNTS CHOSEN 🥫

Customer Service Portal CSP Home Ma	inage		
My Bills and Payments			
Account No.	Current Balance 👔	Account Summary Balance 👔	Payment Amount
100000	\$392,808.90	\$392,808.90	\$ 392808.90
1900000	\$293,561.00	\$293,561.00	\$ 293561.00
Total Payment Amount:			\$686369.90

Under each JTC STP Account, user can enter the payment amount they intend to make payment for.

Payment amount can be up to Current balance amount (i.e. not more than Current balance amount).

My Bills and Payments				
Account No. 15000	Current Balance 👔 \$33,204.81	Account Summary Balance * 👔 \$33,204.81	Payment Amount \$ 33204.81	
Total Payment Amount:			\$33204.81	

1.1 MAKING PAYMENT (VIA PAYNOW QR)



User will be able to choose PayNow as the payment method (provided payment amount < \$200k), otherwise user will need to pay via bank transfer.



1.1 MAKING PAYMENT (VIA PAYNOW QR)



Payment method: PayNow

Please make your payment within 2 hours. Otherwise, the QR code will be invalid.



- 3. Make sure the recipient is JTC Corporation
- Please copy the payment reference number below into the remarks section in your PayNow app.
- Payment Reference:
- P-00416

- Copy Payment Reference
- 5. If you have successfully made the payment but this page is not automatically redirected, please refresh this page after 15 minutes.

Payment summary	
A/C No. 15000	\$33,204.81
Payment amount	\$33,204.81
Payment of bills	\$33,204.81

- 1. User will see the generated QR code to make payment that is valid for 2 hours.
- 2. User will be required to follow all the steps in order to complete the PayNow transaction.

1.1 MAKING PAYMENT – PAYMENT CONFIRMATION





When payment is successful, user will see a green banner payment confirmation.

1.1 MAKING PAYMENT – PAYMENT CONFIRMATION



User will also be able to download the PDF payment confirmation from CSP.

itc

Payment Confirmation

Pte Ltd / TestA TestB

Payment Reference: P-00591				
Date	Account Number	Description	Payment Method	Amount (S\$)
6/28/2024 12:00:00 AM	1900(Bill Payment	PayNow	100000.00
Payment of bills:				100000.00

1.1 MAKING PAYMENT – PAYMENT UNSUCCESSFUL



My Bills and Payments

S Payment unsuccessful Your payment was unsuccessful. Please try again.						
* Denotes mandatory fields. Select a payment method*						
PayNow Have your mobile app ready to scan the QR code. If authorisation is required, it must be made within 2 hours.	Payment summary A/C No. 100000 A/C No. 190000 Payment amount Payment of bills	\$1,000.00 \$1,000.00 \$2,000.00 \$2,000.00				
< Back		Proceed to Make Payment				

When payment is unsuccessful, user can click on "Proceed to Make Payment" to make payment.

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1.2 E-STATEMENTS (VIEW AND FILTERING)







e-Statement Period	
Specify a Range	~
From	
То	
Please Specify	Ö
Apply	

1.2 E-STATEMENTS (DOWNLOAD/VIEW OUTPUT)



Tax Invoice itc MASKING-1000 Masking Street1 Masking Street2 27 Masking Street3 Masking Location Masking Street Masking City SINGAPORE 123456 Payment Modes Account No. a. AXS 10000 b. Bill payment (only available for DBS, OCBC, UOB) c. Customer service portal at www.jtc.gov.sg Tax Invoice No. Date d. Fund transfer to: JTC Corporation 2023/10/100000002 01 Oct 2023 Overseas-Chinese Banking Corporation Limited Amount (SGD) Bank Account No.: 501-104-970-001 44,144.60 Please quote your account no. 1000 for all Due IMMEDIATELY. payments. We noticed that you do not have a GIRO account with us. Sign up now to enjoy hassle-free payments! To apply for GIRO, fill up and mail in this fOrm. For enquires, please call 1800 568 7000 Allocation : A30 Site Address : 57 : No. Description Amount (SGD) Land Rent 1 For 01 Oct 2023 to 31 Oct 2023 40,874.63 Subtotal 40,874.63 GST: Standard rated 8.00% 3,269.97 Total Amount 44,144.60

User will be able to view or download e-statement

1.3 TAX INVOICES (VIEW AND FILTERING)









1.4 TRANSACTION LISTING (VIEW AND FILTERING)





