1.1 MY FINANCIALS: MY BILLS AND PAYMENTS

1.1 MY FINANCIALS: MY BILLS AND PAYMENTS

1. "My Financials: My Bills and Payments" will be shown in CSP dashboard for:

   - UENs that have JTC allocations; and

   - where UEN's user has been given "Make Payment" or "View e-statement" CSP permissions

2. "My Bills and Payments" allows user to:

   - Make payment on outstanding amount owing to JTC via PayNow QR

   - View e-statements [#]
   - View tax invoices [#]
   - View transaction history [#]

   Note[#]: Up to last 15 months

1.1 MY FINANCIALS: MY BILLS AND PAYMENTS – MAKING PAYMENT

1. User can also access "My Bills and Payments" by scrolling to the bottom of CSP Homepage.

2. To make a payment, user can select any JTC STP Account/ All accounts, whereby:

   • Corresponding JTC allocated premises under the JTC STP Account(s) will be generated

   • Corresponding 'Current Balance' and 'Account Summary' amounts will be generated

3. Click "Make Payment" to proceed

1.1 MAKING PAYMENT – 1 ACCOUNT VS MULTIPLE ACCOUNTS CHOSEN

Customer Service Portal | **CSP Home** **Manage**

My Bills and Payments

Account No.	Current Balance ⓘ	Account Summary Balance * ⓘ	Payment Amount
100000	$392,808.90	$392,808.90	$ 392808.90
1900000	$293,561.00	$293,561.00	$ 293561.00
Total Payment Amount:			**$686369.90**

Under each JTC STP Account, user can enter the payment amount they intend to make payment for.

Payment amount can be up to Current balance amount (i.e. not more than Current balance amount).

My Bills and Payments

Account No.	Current Balance ⓘ	Account Summary Balance * ⓘ	Payment Amount
15000	$33,204.81	$33,204.81	$ 33204.81
Total Payment Amount:			**$33204.81**

1.1 MAKING PAYMENT (VIA PAYNOW QR)

My Bills and Payments

* Denotes mandatory fields.

Select a payment method*

PayNow
Have your mobile app ready to scan the QR code. If authorisation is required, it must be made within 2 hours.

Payment summary

A/C No. 10000 $10,000.00

Payment amount $10,000.00

Payment of bills $10,000.00

< Back

Proceed to Make Payment

User will be able to choose PayNow as the payment method (provided payment amount < $200k), otherwise user will need to pay via bank transfer.

1.1 MAKING PAYMENT (VIA PAYNOW QR)

Payment method: PayNow

Please make your payment within 2 hours. Otherwise, the QR code will be invalid.

Scan the QR code to pay

QR expires in : 1h 59m 46s

Payment summary
A/C No. 15000[redacted] $33,204.81
Payment amount   **$33,204.81**

Payment of bills   **$33,204.81**

To complete your payment, please follow the steps below

1. Scan the QR code to make payments using PayNow supporting apps.
2. If you are using a corporate bank account, please make sure the Maker scans the PayNow QR code before it expires at 5:54 PM on Monday, 26 August 2024. The Authoriser will need to approve the payment.
3. Make sure the recipient is JTC Corporation
4. Please copy the payment reference number below into the remarks section in your PayNow app.

Payment Reference:

P-00416   📄 Copy Payment Reference

5. If you have successfully made the payment but this page is not automatically redirected, please refresh this page after 15 minutes.

1. User will see the generated QR code to make payment that is valid for 2 hours.

2. User will be required to follow all the steps in order to complete the PayNow transaction.

1.1 MAKING PAYMENT – PAYMENT CONFIRMATION

When payment is successful, user will see a green banner payment confirmation.

1.1 MAKING PAYMENT – PAYMENT CONFIRMATION

Payment Confirmation

Pte Ltd / TestA TestB

Payment Reference: P-00591

Date	Account Number	Description	Payment Method	Amount (S$)
6/28/2024 12:00:00 AM	1900(	Bill Payment	PayNow	100000.00
Payment of bills:				**100000.00**

User will also be able to download the PDF payment confirmation from CSP.

1.1 MAKING PAYMENT – PAYMENT UNSUCCESSFUL

When payment is unsuccessful, user can click on "Proceed to Make Payment" to make payment.

1.2 E-STATEMENTS (VIEW AND FILTERING)

1.2 E-STATEMENTS (DOWNLOAD/VIEW OUTPUT)

User will be able to view or download e-statement

1.3 TAX INVOICES (VIEW AND FILTERING)

1.4 TRANSACTION LISTING (VIEW AND FILTERING)
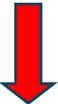
Payments   e-Statements   Tax Invoices   **Transaction Listing**

Selected account

A/C No. 1900(⌄

Transaction Period

Specify a Range ⌄

⬇ **Download All Transactions**

Date	Allocation No.	Invoice/Credit Note No.	Description	Amount
		Statement as of Dec 2024		
10 Oct 2024		2024/10/100(	Advance Payment (Ref: 142	($120.00)
28 Aug 2024		2024/08/100	Advance Payment (Ref: 142	($20.00)
23 Aug 2024		2024/08/100	Advance Payment (Ref: 142	($2,000.00)
		Statement as of Nov 2024		
10 Oct 2024	A701	-	Payment (Ref: 1424(	($120.00)

Selected account

All Accounts ⌄

All Accounts

A/C No. 100(

A/C No. 190(

A/C No. 190(

13